

Civilian Police Oversight Agency

Finding Letters of the CPOA

The CPOA Executive Director's findings in each case are listed below. The following notifications of the findings were provided to the citizen(s) during April 2026. If applicable, these findings will become part of the officer's file.

003-26	103-25	124-25	134-25	128-25
129-25	220-25	229-25	251-25	252-25
257-25	258-25	268-25	272-25	273-25
277-25				

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 17, 2026

Via Email

1

Re: CPC # 003-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Ms. G reported that PSA L stated "HOW COOL" when her sister told him that she had spun around in the middle of I-40 while giving her statement regarding a crash. The statement upset her which Ms. G sister relayed to Ms. G who then approached PSA L and asked him what was so cool about the incident, which could have resulted in death. PSA L told her that was not what he meant in a hostile manner. She told him that he was unprofessional, leading PSA L to yell at her and tell her to "get out of here." PSA L and Ms. G continued their confrontation, saying, "Is that your car over there? I'm going to have you towed! I told him go right ahead, you can't even get a tow truck for the accident. I told him I was going to contact his sgt, and he said go ahead she ain't going to care."

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: PSA L

Other Materials: Email Communications and any additional materials not listed above.

Date Investigation Completed: March 19, 2026

1

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Policies Reviewed: 1.1.5.A.1

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

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4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

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5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

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Additional Comments:

It was determined that the PSA L acknowledged a level of un-professionalism toward Ms. G by yelling back at her and admitted that he should not have done that. It was confirmed through the OBRD Video review that the PSA L threatened to tow Ms. G vehicle without giving Ms. G any explanation as to why he wanted her to move her vehicle. There was a preponderance of evidence regarding the totality of the PSA L's behavior toward Ms. G was not professional at all times. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 30, 2026

Via Email

Re: CPC # 103-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On May 22, 2025, J B submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on May 22, 2025, at 0100 hours at and Ms.

B reported that Officer M responded to her home and he was the parent of a student at the school where she was the principal and had previously filed a complaint at the school regarding the treatment of his child. Ms. B believed Officer M should have recognized the conflict of interest and recused himself from the situation. Officer M contacted Sergeant L to inform him of the interaction with the complainant.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant L

Other Materials: Email Communications

Date Investigation Completed: September 2, 2025

FINDINGS

Policies Reviewed: 3.14.4.A.1.b

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



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Additional Comments:

3.14.4.A.1.b: Sergeant L spoke with Officer M after his interaction with the complainant. Based on the information that was provided by Officer M, Sergeant L did not see the interaction as a conflict of interest or that the situation prohibited Officer M from conducting his welfare check on the child.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Executive Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

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(505) 924-3770

cc: Albuquerque Police Department Chief of Police

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COMPLAINT:

PO Box 1293

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Albuquerque

B reported that Officer M responded to her home and he was the parent of a student at the school where she was the principal and had previously filed a complaint at the school regarding the treatment of his child. Ms. B believed Officer M should have recognized the conflict of interest and recused himself from the situation.

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email Communications

Date Investigation Completed: September 2, 2025

FINDINGS

Policies Reviewed: 1.1.7.A

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



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Additional Comments:

1.1.7.A: Department personnel shall not engage in activities, behaviors, and/or practices that may be considered a conflict of interest. Conflicts are typically considered issues with financial gain, gain advantage by receiving sensitive information or affects the Department's official business.

Officer M was unaware he was being dispatched to the complainant's house. His interaction was only three minutes and conducted himself in a professional manner. The call was to conduct a welfare check on a 13 year old female with the last name of . The officer advised his supervisor and his supervisor did not believe the situation met the criteria of a conflict of interest.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email

Re: CPC # 124-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

Ms. V D submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/02/2025 at "Walmart on Coors and I-40." Ms. D : reported that her husband, T L was shot and died on 04/02/2025. Ms. D : indicated that Det. A needed to be investigated because the shooters had not been arrested, were gang-affiliated, and "possibly related" to Det. A. Ms. D : reported that Det. A told her insurance company, "The Hartford," that she was a suspect "in an effort to retaliate against me for filing a complaint on 05/05/2025. Ms. Dandridge reported that Det. A's actions were "horrific in every aspect" and that she "was questioned or interviewed as a potential suspect."

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Detective A.

Other Materials: Email Communications, Case information

Date Investigation Completed: January 15, 2026

FINDINGS

Policies Reviewed: 1.1.5.C.2

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



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Additional Comments:

The investigation determined that, based on significant evidence review no evidence or inconsistencies were presented to demonstrate that Det. A violated policy during her investigation or interactions with Ms. D ; Nothing was decided that night, all parties were treated impartially. Beyond allegations, no evidence was presented or discovered that Det. A was somehow related to or had any relationship or affiliation with the individuals involved in the shooting incident or gang affiliation. No evidence was provided to indicate that Det. A spoke with Ms. D ; insurance company in retaliation for filing a complaint with the intent to withhold insurance benefits, as alleged. It was discovered an administrative assistant made a statement to the insurance company, which was addressed by the supervisor and not at Det. A's direction. The supervisor corrected the information with the company that Ms. D ; was never investigated as a potential suspect. Det. A did not make or deny victim's assistance determinations; Det. A completed a standard form. The CPOA only investigates the situation administratively, not the originating criminal offense. Appropriate charges are ultimately established by the District Attorney.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 17, 2026

Via Email

Re: CPC # 003-26

COMPLAINT:

PO Box 1293

None of Ms. G complaints were toward PSA R. It was during the investigation that some procedural issues were done improperly.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: PSA R

Other Materials: Email Communications APD SOP 2-48, 2-8

Date Investigation Completed: March 19, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

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4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

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Policies Reviewed: 1.1.6.C.1

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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Additional Comments:

It was determined that PSA R failed to meet the roles and responsibilities of his position due to multiple procedural issues not being handled in accordance with policy. PSA R did not follow required processes for towing a vehicle to include issues with inventory searches and paperwork. PSA R also did not have his OBRD on to capture the full event. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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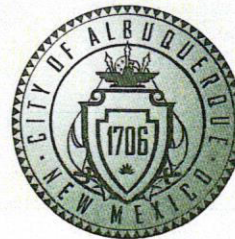
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email

Re: CPC # 134-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 06/30/2025, Ms. B submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/16/2025 at 1000 at 2600 Americare Court Northwest, Apartment 12101. Ms. B reported that the Albuquerque Police Department (APD) illegally entered their apartment and illegally seized their telephones prior to a search warrant being signed by a judge, which did not include the telephones. Ms. B reported that a detective injured her finger while trying to remove a phone from her hand as she attempted to save the data, which she had permission to do.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer M.

Other Materials: N/A

Date Investigation Completed: October 27, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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☐

Policies Reviewed: 2.71.4.A.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

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☐

Additional Comments:

2.71.4.A.1: After review, the investigation determined that Officer M did not violate policy when she entered the B apartment pending a search warrant or without permission. A review of Officer M's OBRD video footage corroborated what she said had happened and what had actually occurred inside the apartment when she entered it, which was due to exigent circumstances, observed child neglect. While a search warrant was pending, Mr. B was asked to exit the apartment and was detained. He was informed of the reason for his detention and the need to enter the apartment, clear it of occupants to preserve evidence, conduct a proper welfare check on the children, and escort the children outside to perform a safety check. Shortly after that, the apartment was cleared, and the children were located, escorted outside, checked for injuries, and turned over to CYFD. During the OBRD review, no searching inside the apartment was performed by Officer M or her assisting partner. Officer M was not involved with the cellphones and injury to Ms. B finger.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

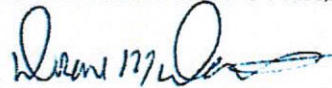
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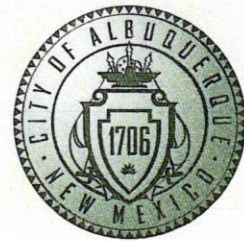
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email

Re: CPC # 134-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 06/30/2025, Ms. B submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/16/2025 at 1000 at 2600 Americare Court Northwest, Apartment 12101. Ms. B reported that the Albuquerque Police Department (APD) illegally entered their apartment and illegally seized their telephones prior to a search warrant being signed by a judge, which did not include the telephones. Ms. B reported that a detective injured her finger while trying to remove a phone from her hand as she attempted to save the data, which she had permission to do.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Detective G

Other Materials: Investigation NF2025-000064

Date Investigation Completed: October 27, 2025

FINDINGS

Policies Reviewed: 1.1.5.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed: 2.71.4.A.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



Policies Reviewed: force allegation

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

2.71.4.A.1: After review, the investigation determined that Detective G did not violate APD policy during her encounter with Ms. B. A review of the OBRD videos corroborated what occurred on the scene and what was reported in the interview. In addition to the OBRD review, Detective G did not enter the B apartment before the search warrant. There was no violation of Ms. B 4th Amendment rights, as alleged. Detective G and her partner, Detective N, explained to her that they had the authority to conduct a warrant-less seizure of the phone due to the exigency that key evidence could be deleted, which was related to the law enforcement investigation. Despite the explanation, Ms. B refused to hand over her phone until the alleged use of force incident. The alleged use of force incident occurred when Ms. B alleged Detective G injured her finger when she grabbed for her phone. This case was investigated separately by APD. As a result of the investigation, the alleged use of force was determined to be a **non-force incident**.

1.1.5.A.1: Mr. B alleged Detective G was aggressive with Ms. B. The OBRD evidence did not support that assessment.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email

[Redacted]
n

Re: CPC # 134-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 06/30/2025, Ms. B submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/16/2025 at 1000 at 2600 Americare Court Northwest, Apartment 12101. Ms. B reported that the Albuquerque Police Department (APD) illegally entered their apartment and illegally seized their telephones prior to a search warrant being signed by a judge, which did not include the telephones. Ms. B reported that a detective injured her finger while trying to remove a phone from her hand as she attempted to save the data, which she had permission to do.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Detective N

Other Materials: NF2025-000064

Date Investigation Completed: October 27, 2025

FINDINGS

Policies Reviewed: 2.71.4.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed:

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

2.71.4.A.1: After review, the investigation determined that Detective N did not violate APD policy during his encounter with Ms. S B. No Fourth Amendment violation occurred. A review of Detective N and Detective G's OBRD videos corroborated what occurred on the scene and what Detective N reported in his interview. In addition to the OBRD review, Detective N did not enter the Baldwins' apartment until after the search warrant had been signed by a judge and delivered to the apartment. Regarding Ms. B allegation that her and her husband's cell phones were illegally seized without a warrant, the investigation determined that Detective N was correct in explaining to Ms. B that, due to exigent circumstances (the preservation of evidence on the phones), the physical phones could be seized without a warrant. However, extracting evidence from the phones required a warrant. The alleged use of force incident occurred when Ms. B had alleged that a female detective injured her finger when she grabbed for her phone. This case was investigated separately by APD. As a result of the investigation, the alleged use of force was determined to be a **non-force incident**. The non-force report was captured in the case file under NF2025-000064.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

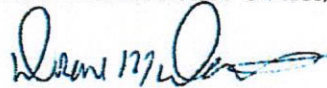
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email

[REDACTED]

Re: CPC # 128-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. H reported that he called 911 due to his landlord tampering with his gas line. All of the responding Albuquerque Police Department (APD) personnel told him or implied that no crime had occurred and did not charge anyone because the line was not majorly damaged, even though he knew tampering with the line was a crime.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer A

Other Materials: Email Communications and statute statute research

Date Investigation Completed: October 14, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 2.60.4.C.1.e

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

2.60.4.C.1.e: Officer A conducted a thorough investigation. There was no visible damage to the gas line and no criminal activity was witnessed.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email

Re: CPC # 128-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. H reported that he called 911 due to his landlord tampering with his gas line. All of the responding Albuquerque Police Department (APD) personnel told him or implied that no crime had occurred and did not charge anyone because the line was not majorly damaged, even though he knew tampering with the line was a crime.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant D

Other Materials: Email Communications, state statute research.

Date Investigation Completed: October 14, 2025

FINDINGS

Policies Reviewed: 2.60.4.C.1.e

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



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Additional Comments:

2.60.4.C.1.e: Sergeant D was the backup officer and not responsible for conducting the investigation.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

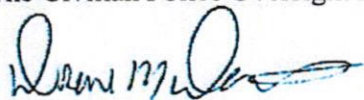
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Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email



Re: CPC # 128-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. H reported that he called 911 due to his landlord tampering with his gas line. All of the responding Albuquerque Police Department (APD) personnel told him or implied that no crime had occurred and did not charge anyone because the line was not majorly damaged, even though he knew tampering with the line was a crime.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email Communications and state statute research.

Date Investigation Completed: October 14, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

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☐

Policies Reviewed: 2.60.4.C.1.e

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

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☐

Additional Comments:

2.60.4.C.1.e: Officer M conducted a thorough investigation. There was no visible damage to the gas line and no criminal activity was witnessed.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

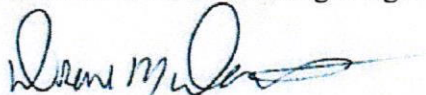
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email

Re: CPC # 128-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. H reported that he called 911 due to his landlord tampering with his gas line. All of the responding Albuquerque Police Department (APD) personnel told him or implied that no crime had occurred and did not charge anyone because the line was not majorly damaged, even though he knew tampering with the line was a crime.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer K

Other Materials: Email Communications, state statute research

Date Investigation Completed: October 14, 2025

FINDINGS

Policies Reviewed: 2.60.4.C.1.e

1. Unfounded. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. Sustained. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. Not Sustained. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



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Additional Comments:

2.60.4.C.1.e: Officer K was the backup officer and not responsible for conducting the investigation.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email

Re: CPC # 129-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. H reported that he called 242-COPS to report his neighbors damaging his camera by intentionally slamming their gate into it. Mr. H reported that Officer C touched his camera to look at it, but did not place it back in its original position. Mr. H felt Officer C implied that he should move his camera, but did not imply that the neighbor should move their fence. The officers reviewed his recording of the incident and told him it was a civil matter.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: Email Communications and any additional materials not listed above.

Date Investigation Completed: October 14, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 1.1.5.A.4

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

It was determined that Officer C acted professionally and patiently, came to a logical and articulate conclusion, and handled the call for service within the scope of his duties. Officer C touched the camera, but only to inspect for damage to which he didn't find any beyond some scratches and an element of intent was necessary. Officer C asked Mr. H if he could move his camera up to avoid it being hit by the gate, but didn't imply that he needed to move it. Officer C didn't witness any crime and did advise Mr. H that it was a civil matter.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 14, 2026

Via Email

Re: CPC # 129-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. H reported that he called 242-COPS to report his neighbors damaging his camera by intentionally slamming their gate into it. Mr. H reported that Officer C touched his camera to look at it, but did not place it back in its original position. Mr. H felt Officer C implied that he should move his camera, but did not imply that the neighbor should move their fence. The officers reviewed his recording of the incident and told him it was a civil matter.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant S

Other Materials: Email Communications and any additional materials not listed above.

Date Investigation Completed: October 14, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 1.1.5.A.4

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

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☐

Additional Comments:

It was determined that Sergeant S acted professionally and patiently, came to a logical and articulate conclusion, and handled the call for service within the scope of his duties. Sergeant S told Mr. H that he could take his evidence with him to court.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 2, 2026

Via Email

Re: CPC # 220-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 10/05/2025, Sergeant C. submitted an IAPro BlueTeam complaint to the Civilian Police Oversight Agency (CPOA) on behalf of S i B regarding incident 252780773 (250083656). Ms. B reported that she wanted to file a complaint because the officers who had taken her call for service did not file charges against the individual who threatened her, even though there were multiple witnesses on Facebook Live.

Ms. B did not participate in the investigative process.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer V

Other Materials: Email Communications, CAD recordings

Date Investigation Completed: March 27, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 2.60.4.A.2.a

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

It was determined that there was no clear evidence that the criminal elements for communicating a threat or an assault under NM 30-3-1 were made. Officer V had only the short recording and the statements from witnesses at the scene to make his determination. None of the witnesses present spoke on behalf of the complainant. The witness Ms. B called, stated they heard an escalation but not a specific threat. Facebook Live viewers would not be considered witnesses since they would not be able to be identified. Even if the Operator did hear a threat, it would be only one element to the situation as simply hearing it would not satisfy the statute. The evidence showed Ms. B continued the interaction despite the Operator's repeated requests to separate herself from the scene. Ms. B said multiple times she wanted to file charges for an assault, primarily because she heard a threat, without indicating she believed she was in danger of receiving an immediate battery as she continued engaging with the other party. Officer V determined he had insufficient probable cause to issue a summons for assault. Note: Officer V is no longer employed by the Department. The other officer did not make an charging decisions.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 15, 2026

Via Email

Re: CPC # 229-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 10/15/2025, N D submitted an online complaint to the CPOA regarding an incident that occurred on 02/10/2025 at 1400 hours at Mr. D reported that he needed to have a supplemental report completed for 250011439. CPOA Lead Investigator interviewed Mr. D on 10/15/2025, and he reiterated that he only needed to be contacted by the reporting officer so he could provide him with an updated list of stolen property and have a supplemental report completed.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: N/A

APD Employee Involved: Not Applicable

Other Materials: Email Communications.

Date Investigation Completed: October 16, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

Policies Reviewed:

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☒

Additional Comments:

This case should be Administratively Closed as the complaint was withdrawn, and no conclusive evidence of a violation in reference to this complaint was discovered during a review of the available evidence.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 15, 2026

Via Email

Re: CPC # 251-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 11/17/2025, B I submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident on 11/15/2025 at 1435 hours at 2821 Mountain Road Northwest, Apartment 9. Ms. I reported that she called 911 regarding a restraining order she had against her neighbor. She reported that the male, Officer F, was a jerk, threatened to arrest her, yelled at her, and told her to go inside her apartment and leave the neighbor alone. The female officer told her, "I can't believe you're calling us for leaves," "I never knew leaves would fall off the tree and damage a vehicle," and "we don't enforce restraining orders." She added that the officers did not provide her with a card with a reference number.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer F

Other Materials: Email communications, NM courts records, evidence submitted by citizen

Date Investigation Completed: March 24, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 1.1.5.A.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

1.1.5.A.1: It was determined that Officer F yelled at Ms. L : after she yelled at him, told her to leave her neighbor alone, and said, "You want me to arrest you?" Ms. L was disturbing the peace at that point in the apartment complex. Officer F was informing her of the consequence if she did not go inside. Officer F was reiterating both parties needed to leave each other alone. His actions did not rise to the level of misconduct.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 15, 2026

Via Email

Re: CPC # 251-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 11/17/2025, B L : submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident on 11/15/2025 at 1435 hours at 2821 Mountain Road Northwest, Apartment 9. Ms. L : reported that she called 911 regarding a restraining order she had against her neighbor. She reported that the male, Officer F, was a jerk; threatened to arrest her, yelled at her, and told her to go inside her apartment and leave the neighbor alone. The female officer told her, *"I can't believe you're calling us for leaves," "I never knew leaves would fall off the tree and damage a vehicle,"* and *"we don't enforce restraining orders."* She added that the officers did not provide her with a card with a reference number.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer G

Other Materials: Email communications, NM courts records, evidence submitted by citizen

Date Investigation Completed: March 24, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 1.1.5.A.4 & 2.60.4.C.1 (a., b., d.i., and f.iii.)

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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☐

Additional Comments:

1.1.5.A.4: It was determined that Officer G said, *"I don't know why you called us out here for leaves," "leaves have never fallen from a tree and scratched a car,"* and that it was *"petty,"* but it did not rise to the level of misconduct. It was also determined that the issue reported to and understood by Officer G was that a civil restraining order was violated, which was not enforceable by the police, and that leaves were blown onto the complainant's vehicle, which was not determined to be a crime.

2.60.4.C.1 (a., b., d.i., and f.iii.): It was determined that Officer G's preliminary investigation determined that a crime was not committed. Therefore, Officer G was not required by SOP to view or collect surveillance video, identify or interview witnesses, or complete a Uniform Incident Report and provide the case number. Instead, Officer G documented the incident in the CAD notes and did not create a Uniform Incident Report because SOP did not require it, and the complainant did not request one.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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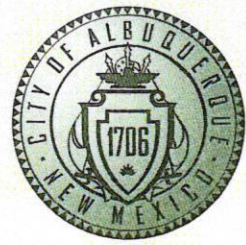
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 30, 2026

Via Email

Re: CPC # 252-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 11/17/2025, Mr. E. " " (G) submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 11/17/2025 at . Ms. G reported that a police service aide (PSA) spoke with her neighbor and red-tagged her vehicle for not having license plates. The PSA was uninformed, uncooperative, rolled up his window while she was speaking with him, and did not provide a reference number, badge number, or name. The PSA did not look up her police report or ask her why the vehicle did not have a license plate. Ms. G did not participate in the investigative process.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: No Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: PSA L.

Other Materials: Email Communications and any additional materials not listed above.

Date Investigation Completed: April 7, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed: 1.1.6.A.2.a

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.4: The evidence showed PSA L tried to explain the violations to Ms. G , but she was verbally abusive and refused to listen to any options provided. PSA L called his superiors for guidance and law enforcement assistance, since no officers were available he was instructed to leave for safety. He rolled his window to break contact.

1.1.6.A.2.a: The video evidence did not show that Ms. G asked for the PSA's information. However, PSA L reported he heard her ask for the information. PSA L had professionally attempted to explain the parking violation until the point the complainant created a safety concern and following the instruction of his supervisor he left as it was unsafe to remain. He did not provide his name, but the totality of the circumstances finds it not to be a violation.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

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If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 15, 2026

To File

Anonymous

Re: CPC # 257-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 12/03/2025, Anonymous reported to the Civilian Police Oversight Agency (CPOA) an incident involving an Albuquerque Police Department (APD) officer on Crown Ridge Northwest. The officer, who was off-duty and not in uniform, confronted Anonymous while he was on the officer's driveway regarding a stolen checkbook. The officer threatened, "You better back off my property before I put you down," and reached behind his back, causing Anonymous to fear for his safety. Anonymous stated he would file a complaint, to which the officer responded, "Don't you worry, I'm going to have ICE come and get you." He described the officer's behavior as crude, rude, and belittling, expressing concern that the officer displayed racial prejudice against him. Anonymous wished to remain anonymous due to fear of retaliation.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: CSS M

Other Materials: Cell phone video and any additional materials not listed above.

Date Investigation Completed: March 5, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.2

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.2 - It was determined that CSS M did not violate the policy in question. Based on the evidence reviewed, CSS did not approach Anonymous in an unprofessional or threatening manner and only requested that Anonymous keep his distance for safety purposes. Anonymous immediately responded angrily and became verbally aggressive toward CSS M, using profanity and threatening to report him for the conduct that Anonymous was actually displaying, not CSS M. The evidence also revealed that none of the allegations Anonymous reported and claimed occurred.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 15, 2026

Via Email

Re: CPC # 258-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

C ; S reported that Officer F swept under the rug a 4th-degree felony: Voyeurism. He reported that police had lied about that they were to contact and get a statement from the other party, but didn't. C S expressed his frustration that the case had been listed as a domestic violence case. He reported that Officer F was derelict in his duties by not specifically putting in his report the harassment, stalking, and the attempted breaking and entering by his former employer. Mr. S reported that his girlfriend was illegally tracked and that the report was labeled as a domestic matter. He reported that Officer F downplayed the severity of a felonious crime, which was an infringement of his civil rights. He reported that Officer F did not do his job or due diligence.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer F

Other Materials: Email Communications and court materials.

Date Investigation Completed: March 19, 2026

FINDINGS

Policies Reviewed: 2.60.4.C.1.e (Preliminary Investigations) 1.1.5.A.4 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



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Additional Comments:

2.60.4.C.1.e: It was determined that Officer F investigated a voyeurism complaint filed by C S and concluded that no crime had been committed as alleged. Officer F conducted interviews and searched for additional evidence, but Mr. S did not provide any potential witness information, which limited the scope of his investigation. Officer F found no evidence indicating that a voyeuristic recording had been made or shown to anyone else.

1.1.5.A.4: It was determined that Officer F did not downplay the severity of a felonious offense because no felony crimes were found to have been committed. There was no evidence to suggest that Officer F had violated Mr. S civil rights, nor did Mr. S provide any supporting evidence for his allegations. The OBRD evidence showed that Officer F performed his duties and investigated Mr. Sherwood's claims. Additionally, it should be noted that Mr. S was unwilling to provide Officer F with his co-worker's contact information for follow-up.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

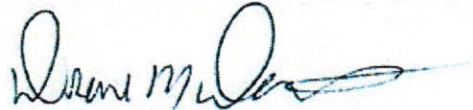
- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 13, 2026

Via Certified Mail

Re: CPC # 268-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 12/11/2025, A P submitted an online complaint to the Civilian Police Oversight Agency (CPOA) for an incident on 12/11/2025 at 1635 hours at Rio Bravo Boulevard and University Boulevard. Ms. P reported that upon coming upon a crash, she attempted to make a turn at a green light. Ms. P reported that no one was directing traffic or closing the road. A Police Service Aide (PSA) observed Ms. P and started yelling at her. The PSA cursed at Ms. P and stated, "What the fuck are you doing here?" "Get the fuck out of here." "You're already in the fucking way, move out of here." She indicated that the PSA was utilizing his telephone, was a young male, and had tan skin with short black hair.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: PSA L

Other Materials: Email communications, SOP 1-78

Date Investigation Completed: March 25, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 1.1.5.A.1

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

It was determined that PSA L was not on his cellphone, but he did yell and curse at Ms. P as described. It was also determined that PSA L could have better controlled traffic around the crash scene to prevent any vehicles from turning left and entering the intersection where the crash vehicles and the tow truck were. PSA L's conduct was unprofessional. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 24, 2026

Via Email

Re: CPC # 272-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 12/17/2025, O C submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) staff regarding incident 250104178 on 12/14/2025 at 1207 hours at Coors Boulevard and Hanover Road. Mr. C reported that he was involved in a crash, and the police service aide (PSA) allowed the other involved individual to leave the scene prior to being identified to use the restroom, and they never returned. When asked why she let the other driver leave, the PSA told him there was nothing she could do about it. An officer arrived on the scene and attempted to locate the other driver to no avail. Mr. C advised that his complaint was only regarding the PSA, not the officer.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email Communications

Date Investigation Completed: April 8, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

Policies Reviewed: 2.8.5.A; Mandatory Recording, & 2.16.5.C.1; Timeliness of Reports

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☒

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

2.8.5.A; It was determined that Officer M failed to capture a mandatory recording event during which he had contact with multiple citizens while conducting a hit-and-run investigation. He started his OBRD approximately forty-eight minutes after initial arrival on scene and conducted interviews with the public.

2.16.5.C.1; It was determined that Officer M violated APD Policy by failing to submit his police report by the end of his shift. The report was submitted 19 days late, without his supervisor's approval.

The CPOA recommends a written reprimand and a verbal reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 17, 2026

Via Email

Re: CPC # 272-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 12/17/2025, O C submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) staff regarding incident 250104178 on 12/14/2025 at 1207 hours at Coors Boulevard and Hanover Road. Mr. C reported that he was involved in a crash, and the police service aide (PSA) allowed the other involved individual to leave the scene prior to being identified to use the restroom, and they never returned. When asked why she let the other driver leave, the PSA told him there was nothing she could do about it. An officer arrived on the scene and attempted to locate the other driver to no avail. Mr. C advised that his complaint was only regarding the PSA, not the officer.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: PSA N

Other Materials: Email Communications, SOP 2-48

Date Investigation Completed: April 8, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 1.1.6.C.1; Obey All Department and Supervisory Orders

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

Policies Reviewed: 2.8.5.A.1.a Mandatory Recording,

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☒

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

1.1.6.C.1; The evidence showed PSA N should have taken the BMW driver's ID before allowing her to leave the scene. PSA N explained she did not have the authority to compel someone to stay. However, the PSA could have requested her ID before giving permission to use the restroom. Due to the failure to request the information additional tasks were needed to identify the driver. It was also determined that PSA N found a purse and a cellphone inside the towed vehicle, but did not list these items in the inventory section of the Tow-In Report. She did not list any items at all and left the section blank on the report. She did not list the owner's name, address or telephone number on the Tow-In Report even though she obtained those details after she had a phone call with the owner. The section for vehicle damage was also blank. 2.8.5.A; It was determined that PSA N failed to capture the entire investigation, including the vehicle inventory search and other elements. There was a period of approximately forty-five minutes during which she did not capture what happened, and mandatory recording events occurred during that time period of deactivation. The CPOA recommends an 8 hour suspension.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 17, 2026

Via Email

Re: CPC # 273-25

COMPLAINT:

PO Box 1293

On 12/17/2025, I Hernandez submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 10/08/2025 at 0600 hours at Pan American Freeway Northeast and Comanche Road Northeast. Ms.

Albuquerque

Hernandez indicated that Officer M did not inspect the scene, spoke only with her and the other driver, and then blamed her for the crash. She reported that Officer M was extremely rude and said that he did not blame her when she spoke with him via telephone.

NM 87103

Ms. H did not cooperate with the investigative process, only responding in email, but the investigator was unable to conduct an interview.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email Communications

Date Investigation Completed: April 9, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

The evidence showed that Officer M took statements from both parties involved in the traffic crash and documented them. Officer M additionally spoke with construction workers on scene. Officer M documented what he was told accurately and was not rude. In the later phone call Officer M explained what was documented in the accident report professionally. Officer M obtained information from the public in a professional, prompt, and courteous manner and then acted on it in a proper and judicious manner within the scope of his duties.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 17, 2026

Via Email

Re: CPC # 273-25

COMPLAINT:

PO Box 1293

On 12/17/2025, I submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 10/08/2025 at 0600 hours at Pan American Freeway Northeast and Comanche Road Northeast. Ms.

Albuquerque

H indicated that Officer M did not inspect the scene, spoke only with her and the other driver, and then blamed her for the crash. She reported that Officer M was extremely rude and said that he did not blame her when she spoke with him via telephone.

NM 87103

Ms. H did not cooperate with the investigative process, only responding in email, but the investigator was unable to conduct an interview.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer P

Other Materials: Email Communications

Date Investigation Completed: April 9, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

Policies Reviewed: 2.8.5.D & 2.48.4.B.1.c

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☒

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

2.8.5.D A review of the lapel video recordings was completed and showed that this citizen interaction was not captured on the officer's OBRD. Additionally, there was no evidence of an inventory search on OBRD. The officer deactivated her OBRD prior to all of the intended contacts being terminated.

2.48.4.B.1.c It was determined the officer did not properly fill out the tow-in sheet. The inventory was blank, the hold section was not filled out, there was no wrecker signature, and there is no evidence that an inventory of the vehicle was conducted. Since the officer signed the tow-in sheet, and gave it to the citizen she would be responsible for the vehicle's inventory. The CPOA recommends a 24 hour suspension.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

April 30, 2026

Via Email

Re: CPC # 277-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 12/29/2025, Jesus L. submitted 2 email complaints to the CPOA for incident 253610663, on 12/27/2025 at 1504 hours at 4601 Carlisle Blvd NE. Mr. L. reported calling the police regarding trespassing, but they did not arrive until 1823 hours. He requested that they use the doorbell rather than knock to protect his pets and children, yet Officer T beat aggressively on his door and said that dispatch had failed to relay the information. He reported that Officer T stated that drug activity and prostitution on-site were not serious enough to warrant action. He reported that Officer T claimed that she could not guarantee the removal of squatters who might have residency rights. He reported that officers were telling residents to call their landlord regarding active felony trespassing.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer T

Other Materials: Email communications and citizen complaint attachments.

Date Investigation Completed: April 28, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



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Additional Comments:

Mr. L : did not participate in the investigative process.

1.1.5.A.4: It was determined that Officer T had obtained information from Mr. L in a professional, prompt, and courteous manner and acted upon it in a proper manner within the scope of her duties. The evidence showed Officer T rang the bell first, did not aggressively beat on the door, but knocked when there was no response. No evidence had been provided for the officer to conduct more than a consensual encounter with the individuals in the identified apartments.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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cc: Albuquerque Police Department Chief of Police